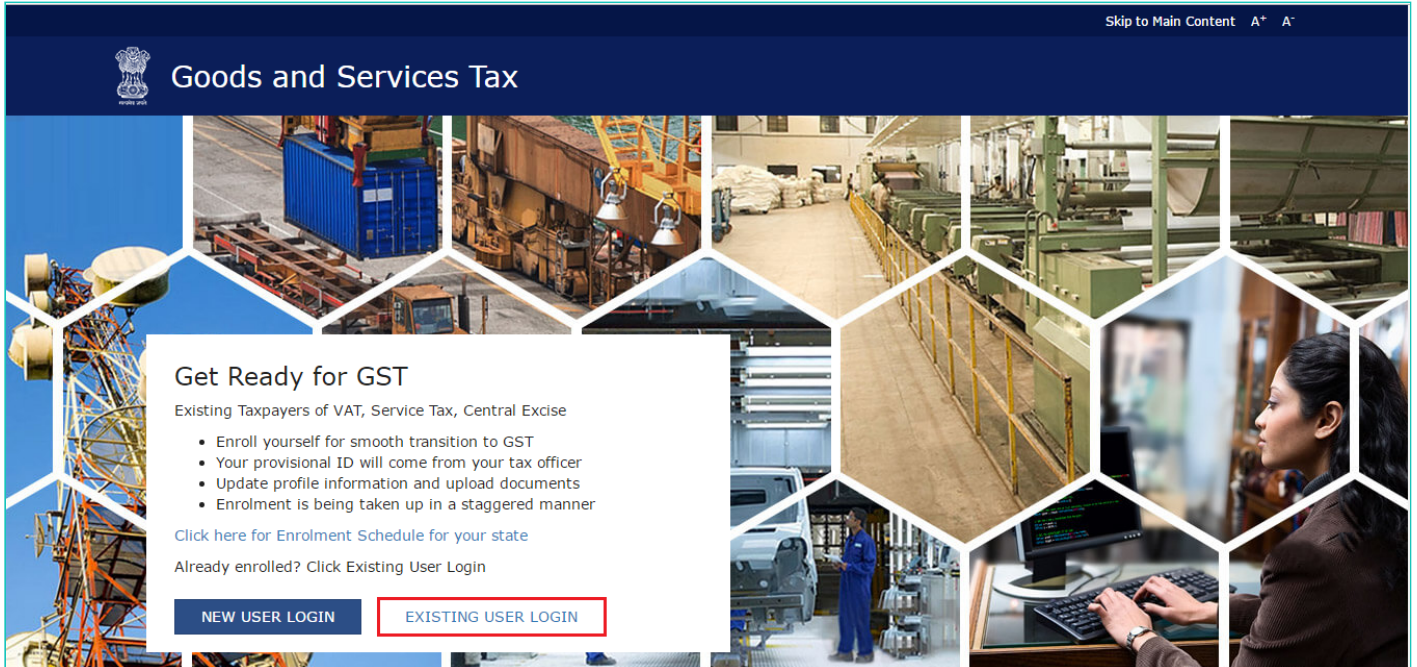


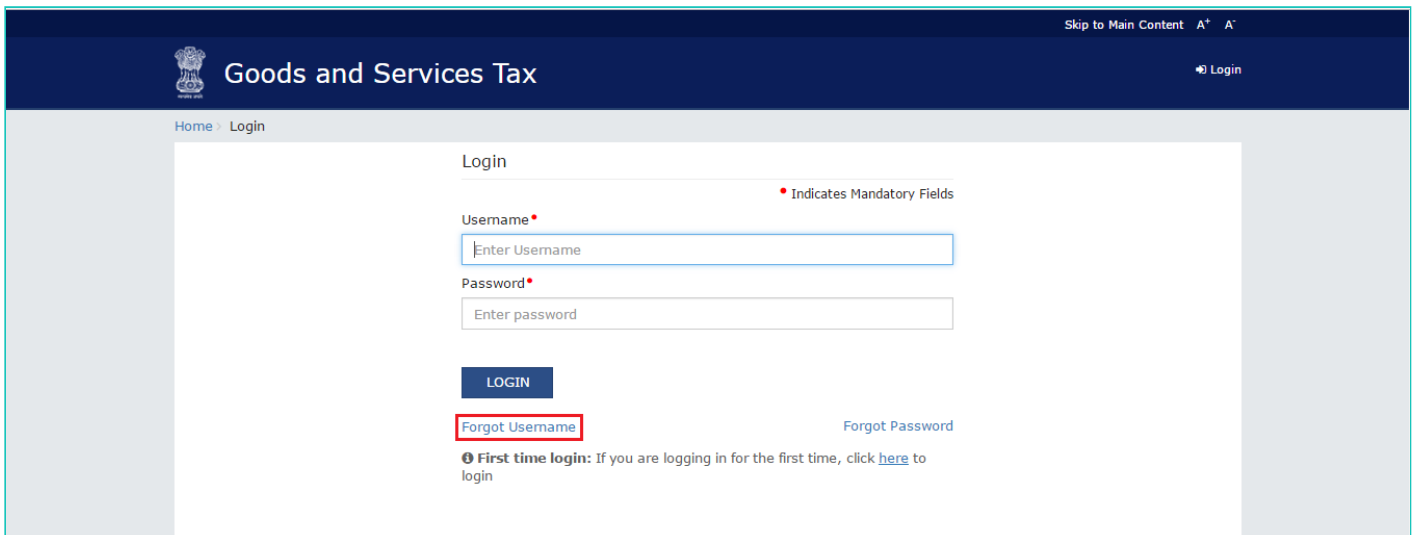
I have forgotten my username. How do I retrieve my username?

To retrieve your username, you need to perform the following steps:

1. Access the www.gst.gov.in URL. The GST Home page is displayed.
2. Click the **EXISTING USER LOGIN** button.



3. The Login page is displayed. Click the **Forgot Username** link, given below the LOGIN button.



4. The Forgot Username page is displayed. In the **Provisional ID** field, type the Provisional ID that you received in the e-mail, SMS or communication received from the State VAT Department.
5. In the **Type the characters you see in the image below** field, type the captcha text shown on the screen.
6. Click the **GENERATE OTP** button. The One Time Password (OTP) will be sent to your registered e-mail address and mobile number.

Goods and Services Tax

Home > Login > Forgot Username

1 User Credentials 2 OTP Verification 3 Security Questions

Forgot Username

Indicates Mandatory Fields

Provisional ID *

Enter Provisional ID

Type the characters you see in the image below *

Enter Characters shown below

7739

GENERATE OTP

BACK TO LOGIN

7. In the **Enter OTP** field, enter the OTP that was sent to your e-mail address and mobile number.

8. Click the **CONTINUE** button.

Note:

In case your OTP is expired and you want to receive the OTP again on your e-mail address and mobile number, click the **RESEND OTP** link.

Goods and Services Tax

Home > Login > Forgot Username

1 User Credentials 2 OTP Verification 3 Security Questions

Enter OTP sent to registered Mobile Number and Email Address

Success : One-Time Password (OTP) has been sent to your registered Email Address- axc@gmail.com and Mobile Number - 77xxxx7777.

Enter OTP *

CONTINUE

RESEND OTP

9. The Security Questions page is displayed. Enter the answers to security questions that you had mentioned during first-time enrolling with GST.

10. Click the **SUBMIT** button.

Skip to Main Content A+ A-

Login

Home > Login > Forgot Username

User Credentials OTP Verification **3** Security Questions

Security Questions

• Indicates Mandatory Fields

1. What is your mother's name (in case of Proprietorship) / mother's name of Primary Authorized Signatory? •
2. Name your main commodity / service •
3. What is the date of birth of Proprietor (in case of Proprietorship) / Year of commencement of Business (Others)? •

SUBMIT

The message "Username has been emailed to your registered Email address. Kindly check your email" is displayed. Check your registered e-mail to retrieve the username.

Skip to Main Content A+ A-

Login

Home > Login

✔ Username has been emailed to your registered Email Address. ✕
Kindly check your email.

Login

• Indicates Mandatory Fields

Username •

Password •

LOGIN

[Forgot Username](#) [Forgot Password](#)

🔑 **First time login:** If you are logging in for the first time, click [here](#) to login