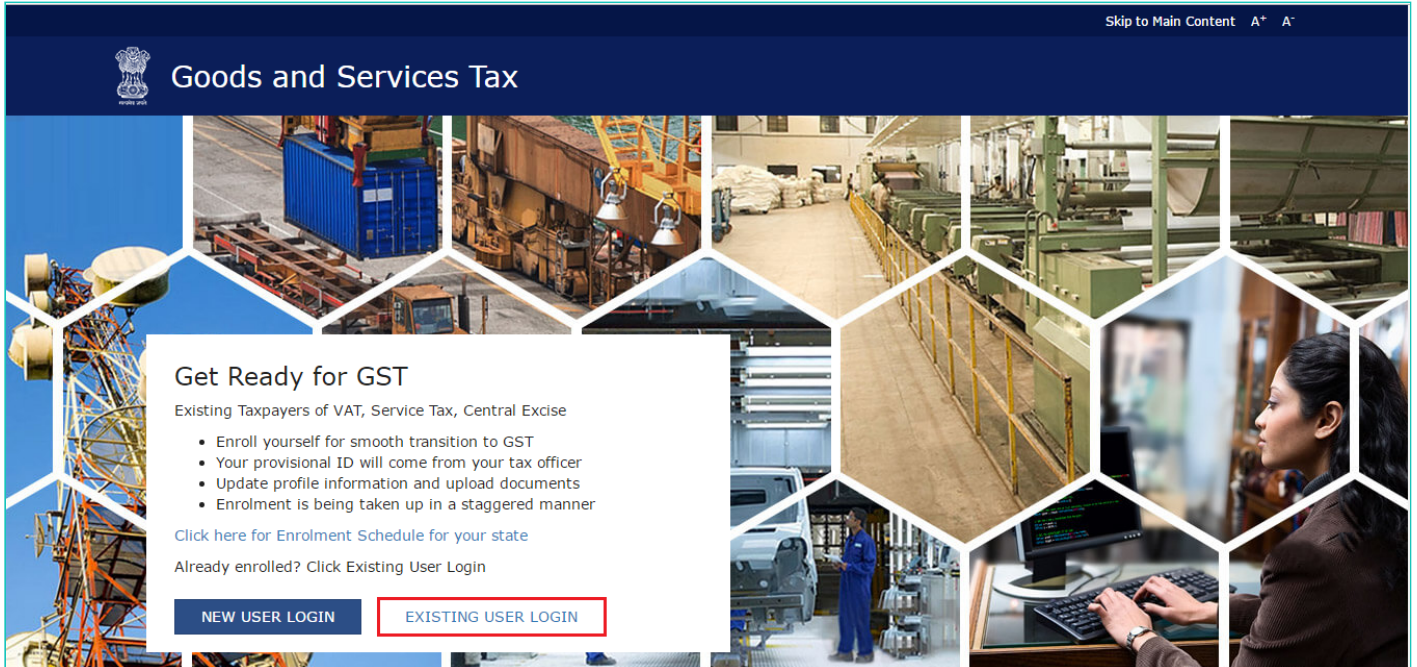


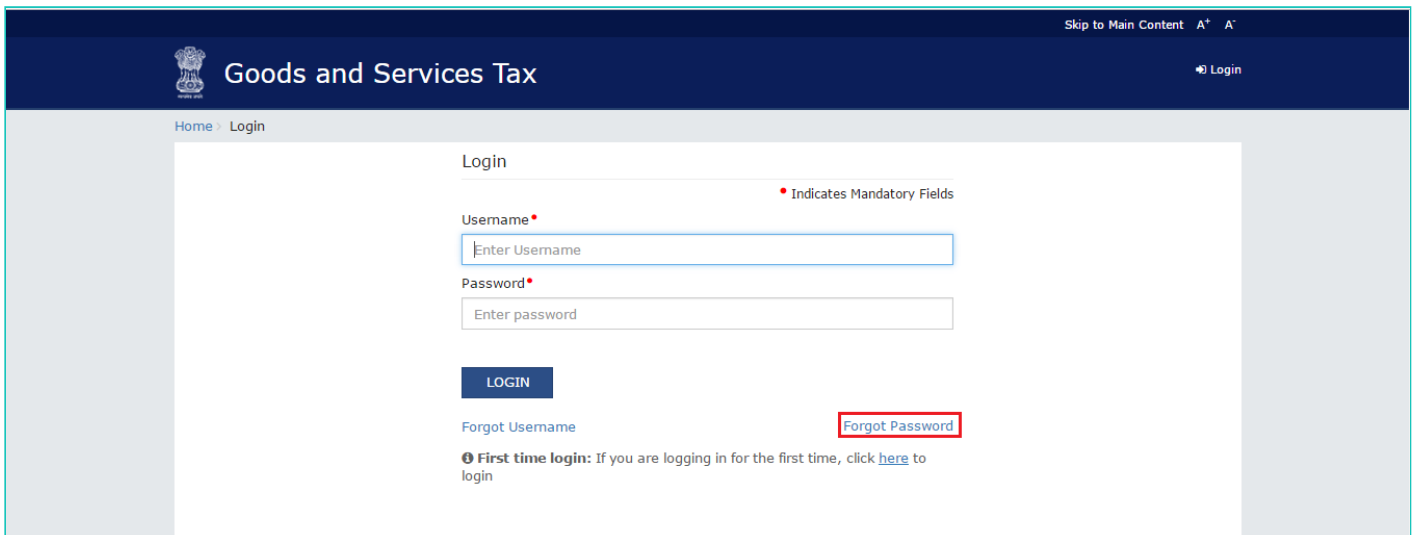
I have forgotten my password. How do I retrieve my password?

To retrieve your password, you need to perform the following steps:

1. Access the www.gst.gov.in URL. The GST Home page is displayed.
2. Click the **EXISTING USER LOGIN** button.



3. The Login page is displayed. Click the **Forgot Password** link, given below the LOGIN button.



4. The Forgot Password page is displayed. In the **Username** field, type the username that you created while enrolling with GST.
5. In the **Type the characters you see in the image below** field, type the captcha text shown on the screen.
6. Click the **GENERATE OTP** button. The One Time Password (OTP) will be sent to your registered e-mail address and mobile number.

Goods and Services Tax

Home > Login > Forgot Password

1 User Credentials 2 OTP Verification 3 New Credentials 4 Security Questions

Forgot Password

Indicates Mandatory Fields

Username

Enter Username

Type the characters you see in the image below

Enter Characters shown below

GENERATE OTP

BACK TO LOGIN

7. In the **Enter OTP** field, enter the OTP that was sent to your e-mail address and mobile number.

8. Click the **CONTINUE** button.

Note:

In case your OTP is expired and you want to receive the OTP again on your e-mail address and mobile phone number, click the **RESEND OTP** link.

Goods and Services Tax

Home > Login > Forgot Password

1 User Credentials 2 OTP Verification 3 New Credentials 4 Security Questions

Enter OTP sent to registered Mobile Number and Email Address

Success : One-Time Password (OTP) has been sent to your registered Email Address- uxxxxx2@gmail.com and Mobile Number - 97xxxx8811.

Enter OTP

CONTINUE RESEND OTP

9. In the **New Password** field, enter a password of your choice that you will be using from next time onwards.

10. In the **Re-confirm Password** field, reenter the password.

Note:

Password should be of 8 to 15 characters which should comprise of at least one number, one special character, one upper case and one lower case letter.

11. Click the **CONTINUE** button.

Skip to Main Content A+ A-

Login

Home > Login > Forgot Password

✓ User Credentials
 ✓ OTP Verification
 3 New Credentials
 4 Security Questions

New Password*

Enter New Password

Re-confirm Password*

Re-enter New Password

ⓘ Password should be of 8 to 15 characters which should comprise of at least one number, one special character, one upper case and one lower case letter

✕ Lower Case
 ✕ Number
 ✕ Upper Case
 ✕ Symbol
 ✕ Min Length
 ✕ Valid Password

CONTINUE

12. The Security Questions page is displayed. Enter the answers to security questions that you had mentioned during first-time enrolling with GST.

13. Click the **SUBMIT** button.

Skip to Main Content A+ A-

Login

Home > Login > Forgot Password

✓ User Credentials
 ✓ OTP Verification
 ✓ New Credentials
 4 Security Questions

Security Questions

* Indicates Mandatory Fields

1. Personal Mobile Number of Proprietor / Authorized Signatory*

Enter Security Answer

2. What is your mother's name (in case of Proprietorship) / mother's name of Primary Authorized Signatory?*

Enter Security Answer

3. What is the date of birth of Proprietor (in case of Proprietorship) / Year of commencement of Business (Others)?*

Enter Security Answer

SUBMIT

The message "Your password has been successfully reset. Kindly login using the new password." is displayed. You can login to the GST Common Portal using the new password from next time.

Skip to Main Content A+ A-

Login

Home Help ▾

Home > Login > Forgot Password

Your password has been successfully reset. Kindly login using the new password.